



WILLIAM & MARY

MCCORMACK-NAGELSEN TENNIS CENTER

Tennis Court Policy

Membership Types: Junior, Adult, Family, Tribe & Student Membership

1. Member Usage: McCormack-Nagelsen Tennis Center (MNTC) is a six hard court indoor facility located on the campus of William & Mary. Memberships include court time / ball machine usage based on availability as well as discounted programs, lessons, and merchandise.

2. Check-In: Members must scan-in at the Front Desk and be prepared to show a valid membership card. ID. Guests must also visit the front desk prior to entering the facility. Guest fee is \$25 per person per court, limited to 4 times during the year (12 month period). Players arriving for a court reservation must provide the name of the reservation-holder.

3. Daily Court Usage: A member may only reserve one court per day in advance. Once the previously scheduled reservation has past, the member may schedule another reservation for the same day, based on court availability. A member may not make multiple reservations for the same day.

4. Reservations: Reservations must be made in-person at the Front Desk or by phone, up to seven (7) days in advance. Reservations are limited to 1.5 hours in length. No more than four (4) players may occupy a court at a time. Members must give the desk attendant their name, and the name(s) of all playing partners. Reservations are not final until confirmed by a MNTC staff member. Voicemails and written notes left at the desk are not considered official court requests. Same-day reservations for available 9:00 am courts will only be accepted in-person. **Student members may make a same-day reservation at no charge. Students requesting advanced reservations will be charged \$10/student player. All players reserving court time using the student rate must present a William & Mary Student ID upon check-in.**

6. Cancellation The reservation-holder assumes the responsibility for checking in & canceling the court and for all playing partners.

7. Lessons, Clinics, and Camps: All teaching staff are employed by William & Mary and are USPTA/PTR certified and adhere to USPTA/PTR coaching guidelines. Private lessons are offered in 30, and 60-minutes sessions. Group lessons are 60 to 90 minutes. Reservations can be made over the phone or at the front desk.

a. Junior clinics are scheduled in one-month increments and payment must be received at registration. Drop-ins or make-ups are not allowed. Prior approval is required for registration for advanced player programming.

8. Comportment/Court Entry & Exit: Players are expected to exit the court at the end of their scheduled court time, regardless of the match play status or score. In-coming players should wait until the completion of a point to enter a court, and not before the beginning of their reserved court time. If a player or team does not vacate a court at the appropriate time, please alert a staff member on duty.

9. Etiquette: Proper tennis etiquette including language and good sportsmanship is expected at all times. The USTA "Friend at Court" Handbook serves as MNTC's rule guide. Failure to follow these tenets may result in membership suspension or termination. Cell phones should be silenced and an "indoor" voice is expected at all times while on the courts. Wait for a point to end before asking for an errant ball to be returned. Dispose of all debris appropriately and pick up all of the balls. If you are the last reservation of the evening, please exit the court at the appropriate time.

10. League Play: League matches may receive advance booking time earlier than the standard 72-hour window and beyond the 1.5 hour court time. All appropriate league fees will apply. Members interested in joining a League should inquire at the front desk.

11. Attire: Proper tennis clothing and tennis-specific non-marking soles footwear must be worn. No street clothes, crop tops, aerobic attire, men's tank tops or jeans allowed. No cross trainers, running shoes or other inappropriate footwear. Players not wearing the appropriate attire may be required to forfeit their scheduled reservation.

12. Food: No food, drinks or gum are allowed on the courts. Water in a non-breakable, sealed container is the exception.

13. Sport Usage: Only tennis activities are allowed on the courts. Other sports are not permitted.

14. Teaching, Coaching and Instruction: Only persons employed by William & Mary as a USPTA/PTR certified tennis professional or employed by William & Mary as a Tennis Coach or Assistant Tennis Coach are authorized to teach, coach, or conduct instruction at MNTC. Teaching, coaching, and instruction includes advising and/or assisting players, verbally and/or physically on court, regardless of remuneration. Individuals who violate this policy will have all membership privileges revoked and will be asked to vacate the premises immediately.

15. Club Court Usage: McCormack-Nagelsen reserves the right to schedule all courts as appropriate for club-sponsored programs (leagues, drop-ins, tournaments, team matches, socials, parties, clinics, group lessons, camps, etc.) or private group rentals. Every effort will be made to provide advanced notice and affected reservations or programs will be notified immediately. **William & Mary Tribe Tennis Teams will have priority over all other functions and may result in last minute changes while the team is in season.**

DISPUTE RESOLUTION

McCormack-Nagelsen staff has the final decision regarding all dispute resolution. Failure to follow any of these policies may result in immediate stoppage of play and possible membership suspension or termination.

Thank you for your cooperation.

We hope you enjoy your tennis play at McCormack-Nagelsen Tennis Center